

Howspace Oy

Sub-processors

- 1) AWS EMEA SARL (HEADQUARTER), Luxembourg Amazon Web Services EMEA SARL
38 avenue John F. Kennedy, Luxembourg, L-1855, Luxembourg**
Purpose of processing: Provision of cloud services for data storage, web hosting and management and related technical and support services concerning Howspace platform and related services.
Processing location: European Union (the exact EU country may vary, depending on availability) for all EU customers.
- 2) Intercom R&D Unlimited Company, 2nd Floor, Stephen Court, 18-21 St.Stephen's Green, Dublin 2, Republic of Ireland.**
Purpose of processing: Provision of customer communication and customer support.
Processing location: Ireland
- 3) Whereby AS, Gate 1 107, 6700 Måløy, Norway.**
Purpose of processing: Live widget (video).
Processing location: Ireland
- 4) DeepL SE, Maarweg 165, 50825 Cologne, Germany**
Purpose of processing: Provision of translation functionality
Processing location: Finland
- 5) Microsoft Operations Limited, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland**
Purpose of processing: Provision of AI functionality for prompting and summarizing purposes.
Processing location: European Union (the exact EU country may vary, depending on availability) for all EU customers.
- 6) Mailgun Technologies Inc., 12 E Pecan St, #1135, San Antonio, TX, 78205, USA**
Purpose: Provision of back-up email functionality if AWS would not be available.
Processing location: European Union (the exact EU country may vary, depending on availability) for all EU customers.

Only for Freemium users:
- 7) Smartlook.com, s.r.o., Šumavská 524/31, Veverří, 602 00 Brno, Czech Republic**
Purpose: Improvement of user experience by analyzing user recording data
Processing Location: European Union (the exact EU country may vary, depending on availability) for all EU customers.